IMAGE DEVELOPMENT GROUP 704-910-4264 • www.imagedevelopmentgroup.com

Jan Harrison Speaker • Trainer • Facilitator • Consultant



CLIENT CHATTER

 "Jan Harrison provided our staff with a professional, educational, motivating, and productive product. These presentations have been very beneficial to our employees and have given them real skills they can apply directly to their jobs."

Mary B -- Montana State Fund

 "Excellent class and excellent presentation. Some [attendees] identified ways to improve themselves and other looked at ways to help improve the leadership level of the team members in the class."

Chris K - Gensco

 "Pretty spiffy!!! It appears people went back to their desks and immediately got busy making changes. Pretty amazing for a species that has a hard time with change."

Kathleen G -- Jamco-America

 "The training was beneficial to them and hit the mark on what they needed. They really like your teaching style... It is apparent to me that you have extensive knowledge of the subject and human dynamics."

Jennifer C -- US Army Corps of Engineers

TRAINING TOPICS

- Generations at Work: How they think, communicate, and act the way they do
- Dealing with difficult people—you can't kill 'em, so let's figure out how to deal with them
- When Baby Boomers become Elder Boomers—how they'll change everything (again) and how you can be ready
- When Your Workforce Has Become Robots—how to get them thinking, acting, and taking initiative outside the box
- Prioritize and Organize: How to stay on track when the path seems lined with quicksand.
- Writing That Works: Polish your grammar and writing skills— whether email or text, good business writing gets things done.
- Jan is also a skilled designer of team retreats. No two are alike—she
 works with you to set specific goals then creates a lively, entertaining,
 sometimes uncomfortable experience that sends your people back to
 work energized and linked, with an action plan to take the retreat efforts
 directly into the workplace for maximum performance.

CAREER OVERVIEW

- Business consultant to corporations, associations, government
- Speaker/Trainer National Seminars Group (Public Seminar Company)
- · Real Estate Investor
- Network Marketing Entrepreneur
- Formerly:
 - Broadcast Journalist
 - Pioneer in Crisis Management
 - Event Planner
 - o Marketing & Public Relations Executive
 - Business Owner

EDUCATION

- BA in Psychology & Journalism University of Minnesota
- Entrepreneurial studies Harvard Extension

CLIENTS

- Army Corps of Engineers, Portland
- Boston's Economic Development & Industrial
- Corporation
- Boxlight, Inc.
- California Department of Transportation
- · Embassy Suites, Boston
- Gensco
- · Group Health Cooperative of Puget Sound
- Human Resources Service Center, Region 9, US Navy (northwestern states & Pentagon)
- International Assoc. of Administrative Prof.
- IBahn
- JAMCO America
- LA County Sheriff's Department
- Motley Crue
- National Seminars Group/Nationwide
- Nationwide Girl Scouts
- Ostrom Management
- Padgett Thompson Seminars/Nationwide
- Rockhurst University/Nationwide
- · The Robb Report
- State of Washington, Department of Personnel (contracted trainer)
- T-Mobile
- Trammell Crow
- US Air Force, Hill AFB
- Washington State Business Education Assoc.
- Westin Hotel, Copley Place